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DOCKET NO. 11157SSUS04C (NORT10-00349)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.
Serial No. : 10/662,603
Filed : September 15, 2003
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE
FOR WEB-BASED CONTROL OF A CALL SERVER
Group No.: 2194
Examiner: Charles E. Anya

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Information Disclosure Statement;
2. Form PTO/SB/08A; and
3. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 9/28/07.

Date: 9/28/07

Kathy Cedar

Mailer

Date: 9/28/2007

Robert D. McCutcheon

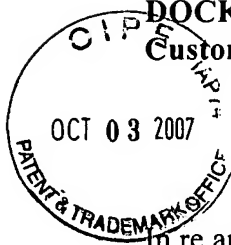
Robert D. McCutcheon
Reg. No. 38,717

P.O. Drawer 800889
Dallas, Texas 75380
Phone: (972) 628-3600
Fax: (972) 628-3616
E-mail: rmccutcheon@munckbutrus.com

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Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this statement. This submittal is made in accordance with 37 C.F.R. §§ 1.97 and 1.98 and § 609 of the Manual of Patent Examining Procedure. The patents, publications and other information herein are listed below and on the attached Form PTO/SB/08A. Copies of the listed references are submitted herewith.

U.S. PATENT NO.

6,707,812

INVENTOR

Bowman-Amuah

DATE

March 16, 2004

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above Patents and to question the relevance and materiality of the Patents and Publications listed herein, in whole, in part, or in combination, subsequent to filing this Information Disclosure Statement.

Each item of information cited in this Information Disclosure Statement was cited by the Patent Office in a related application in the Office Action mailed September 6, 2007 in U.S. Patent Application Serial No. 10/808,092. Therefore, no fee is believed to be due for the filing of this Information Disclosure Statement.

Respectfully submitted,

MUNCK BUTRUS, P.C.

Date: 9/28/2007
P.O. Drawer 800889
Dallas, Texas 75380
Phone: (972) 628-3600
Fax: (972) 628-3616
email: rmccutcheon@munckbutrus.com


Robert D. McCutcheon
Registration No. 38,717